

CATEGORIES OF RECOGNITION

No	Categories of Recognition	Description of the categories
1	INNOVATION RECOGNITION AWARD	Creation of an innovative technology, product or service which has led to improvements in services or products.
2	TRANSFORMATION RECOGNITION AWARD	A practice that has resulted in improvement in the overall effectiveness, efficiency, and success of the organization.
3	CUSTOMER SERVICE RECOGNITION AWARD	Organizations that have implemented successful customer service strategies which are able to meet customers' expectations in terms of delivery and quality of service.
4	STRATEGIC COMMUNICATION RECOGNITION AWARD	Organizations that have pushed the boundaries when it comes to their communications strategy in order to ensure they truly engage with their members using various communication channels.
5	INFORMATION TECHNOLOGY RECOGNITION AWARD	Organizations that run their business using effective and reliable technologies that are essential to drive efficiency and productivity, and improve organizational outcomes and performance.
6	INSURANCE COVERAGE RECOGNITION AWARD	Insurance and social security schemes that have developed their proposition with a clear focus on retirement, health and meeting members' needs.
7	FINANCIAL LITERACY RECOGNITION AWARD	Organizations that have introduced and provide advisory services on financial literacy and retirement planning to address issues on adequacy of members' savings for retirement.

WRITE UP TEMPLATE

CATEGORY	:	INSURANCE COVERAGE RECOGNITION AWARD
ORGANIZATION	:	SOCIAL SECURITY ORGANISATION (SOCSO), MALAYSIA
CONTACT PERSON	:	Name : MR JAZLINA BINTI ALIAS Contact Number : +6012 6045984
NAME OF PROJECT	:	The extension of Social Security Coverage Scheme to all private employees and increasing the limitation of the monthly contribution of insured salary from RM3,000.00 to RM4,000.00.
OBJECTIVE AND NATURE OF PROJECT	:	Social security acts as a trustee of “solidarity fund” for the concept of “pooling of resources and sharing of risks” in delivering social security protection services to employers, employees and their dependants based on the concept of “replacement of income” through Employment Injury Scheme and Invalidity Scheme. To ensure all workers in the country are covered by social security, SOCSO has expanded its schemes to all workers in the private sector, and at the same time, increased the limit of insured salary for monthly contributions to RM4,000 a month from RM3,000 a month.
WHY IT SHOULD BE RECOGNISED	:	This project should be recognized as the review of the level of insured income is in accordance with the objectives of the Social Protection Floor Recommendation R202, which is extending social security that progressively ensure higher levels of social security to as many people as possible by reaffirming that a right to social security is a human right. Following the rapid development of the country’s economy and increasing income per capita, SOCSO has raised the insured salary in stages since 1985. SOCSO has increased the ceiling on contributions for insured salary from RM500.00 to RM1,000.00 per month in January 1985, from RM1,000.00 to RM2,000.00 in July 1992, followed by RM3,000.00 per month starting in May 2005 and subsequently to RM4,000.00 per month beginning June 2016. Following the increase in the ceiling of contributions, employers do not have to incur extra costs to provide social security coverage to their employees as it is being provided by SOCSO under the Employment Injury Scheme and Invalidity Scheme such as:- i. <i>Cash benefits.</i> ii. <i>The supply of orthopaedic devices.</i> iii. <i>Cost of dialysis.</i> iv. <i>Rehabilitation facilities and services at SOCSO Tun Razak Rehabilitation Centre, Malacca will be borne by SOCSO covering food</i>

		<i>and accommodation based on recommendations by Case Managers and the Medical Board.</i> v. <i>The "Return To Work Programme" to ensure affected workers are able to resume working for the same employer or another employer.</i> Following the extension of Social Security Coverage Scheme to all employees and increasing of the limit of the monthly insured salary for SOCSO contribution, workers will enjoy several advantages such as the SOCSO coverage may extend beyond the contributors' length of service; the rate of cash benefits increased by 33.9%; as well as increases in payment rate of other benefits like Employment Injury Scheme, Permanent Disabilities, Invalidity Scheme, Constant Attendance Allowance, and Funeral benefits.
SUMMARY OF THE PROJECT	:	With wider coverage and higher rate of benefits payment, SOCSO believes that workers will be better protected. The move came with a better package of social security benefits provided by SOCSO for workers who suffer employment injury or disability, through increasing the salary ceiling of contribution without any change to the existing rate of contribution by employers and employees. This is consistent with the principles and objectives of social security protection. With the increase in the contribution rate, workers will enjoy a higher maximum daily cash benefits of Temporary and Permanent Disablement of RM105.00 and RM118.50, respectively. Meanwhile, the maximum payment of Invalidity Pension and Survivors' Pension payment is RM2,567.50 per month and Dependants' Benefits is RM3,555.00 per month. Although there was a slight increase in the operating costs to the employer, the existing contribution rate stays even if the salary ceiling for contribution has been increased from RM3,000.00 to RM4,000.00. The contribution rate is 2.25% (1.75% employer's share and 0.5 % employee share). The employer's contribution is exempted from government tax. Better social security protection is expected to increase the level of productivity of employees. This will have a positive impact mainly with the additional eligible employees covered, estimated at one million (1,000,000) people and 33,300 existing registered employers and new employers.